



Patient Conduct and Responsibilities

A patient who receives care through Student Health Center (SHC) has the following responsibilities:

- Respect the policies and guidelines of SHC.
- Be respectful of all the health care providers, staff, other patients and visitors.
- Provide complete and accurate information to the best of their ability about their health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- To keep appointments and to be on time. If the appointment cannot be kept, the patient should notify the staff as soon as possible to cancel the appointment and/or to reschedule the appointment.
- It is the patient's responsibility to read and understand any documentation requiring a signature, and to ask for clarification when needed before signing.
- Know their health care provider by name, and to make an effort to understand their health condition and instructions including treatments proposed and medications prescribed. If the instructions or explanation are unclear, the patient has the responsibility to ask questions until the explanations are understood to their level of satisfaction.
- Inform their provider about any living will, medical power of attorney, or other directive that could affect their care.
- The patient has the responsibility to carefully follow the health care provider's instructions, treatment plan, to take medicines as directed, and participate in their care.
- The patient is responsible for communicating any negative changes, side effects, or failed improvement following treatment within a reasonable period of time.
- Provide a responsible adult to transport them home from the facility and remain with them as directed by their provider.
- Accept personal financial responsibility for any charges accrued at the health center.
- In the event that a patient's health needs exceed the services available through SHC, the patient has the responsibility to make provision for needed services, through health insurance or other means.
- The patient is responsible for cooperating with all measures to reduce transmission of communicable diseases that the Student Health Center (SHC) is implementing at the time of the visit. These measures may change based on the recommendations of the public health agencies.